



**Merchandise Guide
&
Ordering Information**

Phone: 504-827-0878

Fax: 504-712-4798

Toll free: 800-344-7922

Email: orders@orleanscoffee.com



ORLEANS COFFEE

#evermorningsince1983

Our commitment to quality began over 30 years ago. Our team of dedicated and knowledgeable coffee professionals works tirelessly to source excellent coffees and to promote our industry's best practices and high standards. We are active participants in the Specialty Coffee Association, taking classes, as well as developing and honing our skills as roasters and cuppers. We are the first and only New Orleans-based roaster to sell certified fair-trade coffee.

At Orleans Coffee, we believe in contributing positively to our community and being good neighbors. We do so by donating time and resources to various local charities and organizations.

There's no doubt you've enjoyed our coffee at one of many local coffee shops, cafes, and restaurants. And we know that once you've tasted what we have to offer, you'll be back time and again. We're proud to be a part of your day! Here for you today and every morning since 1983.



ESPRESSO
SERVICE

Equipment Service & Sales

If it makes coffee or tea, we sell, install and service it. Call the office to inquire about replacing or upgrading your old equipment. We are coffee experts in the New Orleans area, so let us help you get the right equipment your business needs to thrive.

Preventative maintenance and proper calibration are key elements for all coffee equipment. Unfortunately, emergencies do happen, and we know that down time is costly to your business. Our techs are well-prepared to get you up and running as soon as possible. We take pride in helping you keep your equipment in great condition, which is essential to your success.

Here at Orleans Coffee, we have a team of technicians who are factory-trained on most coffee equipment, they are the team known as Perfect Shot Espresso Services. We offer preventive maintenance programs tailored to your needs. We offer Wilbur Curtis and water filters and blended water systems to protect your coffee equipment and to provide optimum water for your coffee and tea program. Never underestimate the need for proper water filtration. It is a necessity for quality beverages & to keep your equipment functioning at its best.

Website: www.perfectshot.coffee

Phone number: 504-322-6451

Email: robbie@perfectshot.coffee

Sales: kirk@orleanscoffee.com

Barista Training

Orleans Coffee offers barista training to meet the needs of your business. Our trainers are members of the Barista Guild of America and train to the most up to date SCA standards. From latte art, coffee extraction theory, and industry standard best practices we can customize training to best serve your needs. We can also assist with your staff's SCA certifications and certain technical aspects of your equipment. Prices and plans for training can be customized, so please call the office to discuss your specific needs.

Order & Delivery Policies:

Regular Business Hours: Monday through Friday: 8:00 am to 4:30 pm.

Summer Business Hours: Monday through Thursday: 8:00 am to 4:30 pm and we close at 3 pm on Friday.

Every customer has a specific delivery day. If you are unsure what your day is, please call the office.

Orders must be placed 48 hours prior to the designated delivery day.

Coffees are roasted according to orders placed, so last-minute add-ons may not be possible.

If your order is not called in on time and we cannot fit the delivery into our schedule, you are welcome to pick it up at our facility.

All orders and services on equipment are COD unless payment terms are approved ahead of time.

Open or expired bottles, containers, packages cannot be returned for credit.

Because our coffee is a fresh roasted product, we cannot exchange unopened bags older than 48 hours after delivery.

\$150 minimum order for coffee, tea, and merchandise for free local delivery.

Emergency orders may incur a \$25.00 emergency delivery fee. What constitutes emergency delivery is an order called in late or for delivery on a day not scheduled.

If orders are placed via email, that is the method we will use to confirm orders. Ask questions, etc. Please be sure to check your email for communication with us.

Prior to any observed holidays, we will send out written notification of our business hours & delivery schedule. Please let us know if your business hours are changed for any reason.

Orders may also be placed by phone 504-827-0878 or by fax 504-712-4798. For your convenience, you may also place your orders via email with us by sending your orders to, info@orleanscoffee.com.

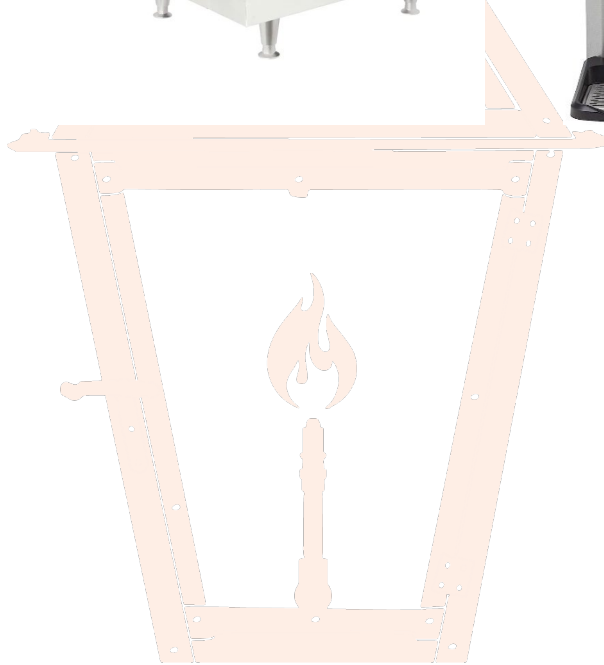
We sell and service equipment from these fine companies.



modbar
modular brewing systems



ELMECO
ADVANCED SOLUTIONS FOR COLD BEVERAGES
SINCE 1961





Loose teas & tisanes

Black

Ceylon Estate
China Black
Darjeeling
English Breakfast
Indian Assam
Irish Breakfast
Lapsang Souchong
Ti Kuan Yin Oolong

Green

Genmaicha
Gunpowder
Jasmine
Sencha

White

Bai Mu Dan



Loose teas & tisanes (continued)

Herbal

African Red Rooibos
Chamomile Flowers
Hibiscus Flowers
Lemongrass
Peppermint Leaf
Spearmint Leaf
Yerba Matte

Decaf

Decaf Ceylon Estate

Flavored

DECAF Earl Grey
Earl Grey
Honey Ginger Peach
Mandarin Orange
Mango Supreme
Masala Chai
Peach



Tisanes

Blue Eyes Fruit Tea

Crimson Cooler Fruit Tea

Lemon Ginger Sunrise Tea

Strawberry Kiwi Fruit Tea



Pacific Products – Organic Fair Trade Alternative Milks

Almond

Coconut

Soy

Hemp - Special order only

All 12 ct. / 32 oz. cartons per case

THE ORIGINAL
OAT
LY!

Alternative milk

12 ct. / 32 oz. cartons per case

Richard's
RAINWATER™

Richard's Rainwater is now available at Orleans Coffee

Drink the Rain. Save the Planet.



12 oz sparkling bottles (24ct. case)



16 oz cans (12ct. case)



Sport Tea

Hot Retail - 20 ct. / 12 per cs.

Iced Retail - 7 ct. / 12 per cs.

50 ct. / 1 oz. tea bags – food service use

SPORTea® is a delicious, high-performance beverage formulated for active people desiring a nutritious alternative to coffee, soda, alcohol, and sugary "athletic" drinks. SPORTea® is good news for dieters and health seekers as well.



SPORTea®:

- ⊗ Is Energizing
- ⊗ Is Sustaining
- ⊗ Is Nutritious
- ⊗ Is All Natural
- ⊗ Builds Endurance

SPORTea®:

- ⊗ Leads to Peak Performances at Work and Play
- ⊗ Enhances Mental Alertness
- ⊗ Fights Stress
- ⊗ Provides Basic Vitamins, Minerals, and Electrolytes
- ⊗ Fights Colds
- ⊗ Builds Stamina
- ⊗ Is clean, refreshing, and truly quenches thirst
- ⊗ Is a Blue-Ribbon Award-winning gourmet tea (Westword Magazine)
- ⊗ Has a CitrusSweet™ flavor that excites the taste buds
- ⊗ Has no negative attributes... No Calories, no artificial sweeteners and is a decaf equivalent - so no caffeine or sugar letdown
- ⊗ Is a unique beverage to drink throughout the day... Every day for best results!
- ⊗ **SPORTea® tastes great and it works!**



Organic Assam Breakfast

Organic Bai Mu Dan (White Peony)

Organic Darjeeling

Organic Earl Grey

Organic Tamayokucha Green

Organic Mountain High Chai

Organic Chamomile (Herbal)

Organic Green Tea Tropical

Organic Peppermint

Jasmine Petal Green

Alpine Berry

two leaves
AND A BUD
EST.  2004
we take tea personally.

Matcha Tea



Golden Latte (Turmeric Ginger)



Chai Tea Latte Mix



Whole Leaf Teas

Offer a Better Cup of Tea

The rich, complex flavor of loose tea in a convenient sachet - they're delicious, beautiful and profitable.

BEST-SELLING SACHET FLAVORS

ORGANIC ASSAM BREAKFAST



Rich brown and golden tipped leaves yield a multi-layered "malty" flavor and lovely amber color.

ORIGIN: India



ORGANIC EARL GREY



Organic Indian black tea combined with natural bergamot for a rich cup with legendary flavor.

ORIGIN: India

ORG. MOUNTAIN HIGH CHAI



High quality black tea blended with whole, pure spices such as cinnamon, cloves and orange.

ORIGIN: India

ORGANIC TAMAYOKUCHA



Japanese-style green tea with a sweet, light flavor that yields a subtle complexity.

ORIGIN: China

JASMINE PETAL



Green tea leaves dried, not flavored, with Jasmine petals for a divinely delicate floral aroma.

ORIGIN: China

ORGANIC TROPICAL GREEN



Traditional sencha leaves infused with tropical flavors for a refreshing melon-berry taste.

ORIGIN: China

ORGANIC CHAMOMILE



100% chamomile flowers yield a rich apple scent with soft honey notes and a lemon edge.

ORIGIN: Egypt

CAFFEINE FREE

ORGANIC PEPPERMINT



Large-cut, pure peppermint leaves that are both crisp and buttery-smooth.

ORIGIN: USA

CAFFEINE FREE



ALPINE BERRY



A ruby-colored brew that's naturally sweet and tart - a favorite for kids and adults.

ORIGIN: Europe

CAFFEINE FREE

INDIVIDUALLY WRAPPED - TWO CASE SIZES

RETAIL CASE: 6/15 COUNT



100-COUNT BULK BOX
Ideal for food service or re-fill.



INNOVATIVE PACKAGING



Our sachets are made from a corn-based material that is **certified compostable**.

The distinctive clear sleeves they are packed in are both **beautiful and eco-friendly**. They're **designed to decompose!**



**3-gallon brewed batches of fresh,
delicious, iced tea.**

32 ct. / 3.0 oz. bags per case to brew

Classic Black Iced Tea (Orange Pekoe)

Peach Mango Iced Tea

Raspberry Tea Iced Tea

Decaf Strawberry Kiwi Iced Tea

New Orleans



RoyalTea
company

Artfully blended teas deliver the gourmet flavors
your customers expect at a price you'll love.



RESTAURANT BLACK TEA
32ct case, 3oz brewpack

Orange Pekoe Tea. Crisp and clean profile. Classic Southern iced tea

PEACH/MANGO TEA
32ct case, 3oz brewpack

Black Tea with Southern Peach and Caribbean Mango. A perfect pairing of flavors.

RASBERRY TEA
32ct case, 3oz brewpack

Black Tea with ripe berry flavor. Smooth and delicious.

STRAWBERRY KIWI
DECAF TEA
32ct case, 3oz brewpack

Decaf Black Tea. Sweet berries mixed with tart kiwi. Bold, yet smooth.



750 ml bottles



Almond	Mojito Mix
Amaretto	Organic Agave
Banana	Organic Hazelnut
Blackberry	Organic Vanilla
Blueberry	Passion Fruit
Caramel	Peach
Cherry	Pear
Cinnamon	Peppermint
Cinnamon Bun	Pomegranate
Coconut	Praline
Cranberry	Pumpkin Spice
Dark Chocolate	Pure Cane Syrup
Espresso	Raspberry
Frosted Mint	Rose
Ginger	Salted Caramel
Gingerbread	Strawberry
Green Mint**	Strawberry Rose
Hazelnut	Toasted
Irish Cream	Marshmallow**
Lavender	Toffee Nut
Lemon	Vanilla
Macadamia Nut	Violet
Mandarin	Watermelon
Mango	White Chocolate
Maple Spice**	White Peach

****Some items are seasonal and are not stocked year round.****

****Some flavored syrups are special order only****



Monin Sugar Free Dark Chocolate

***Sauce* – 64 oz. (1.89L) bottle**



1 Liter Bottles

Butterscotch

Honey Sweetener

Sugar Free Almond

Sugar Free Sweetener

Monin Sugar Free Flavors

Almond

Amaretto

Caramel

Chocolate

Hazelnut

Raspberry

Strawberry

Vanilla

White Chocolate



All Cases are 4 ct. / 3 lb. bags

Artica Frozen Hot Chocolate

Caramel Latte

Matcha Green Tea

Vanilla Bean

Cookies & Cream

White Chocolate



Chocolate Sauce

Creamy Caramel Sauce

White Chocolate Sauce

*** 6 ct. / 64 oz. bottles**



Pump for sauce.

3 bottle rack

Double Chocolate Hot Cocoa 2 lb. bag

Sweet Ground Powder 10 lb. box

White Chocolate Powder 10 lb. box

White Frappe Powder 10 lb. box



*** 6 ct. / 64 oz. bottles**

Chocolate Sauce

Creamy Caramel Sauce

White Chocolate Sauce



Large Coffee / Tea Filters- 20100

Urn Filters- 20109

Standard Coffee Filters- 20115



2.2 Liter Airpots

Gem 6 101 Filters (also fits some Fetco models)

Gemini 6 Filters



Each case is 12 ct., single serving cups

Apple Walnut

Goji Blueberry

5 Berry Modern

Coconut Almond

Vermont Maple

TODDY

cold brewed. simply better.™

Cold Brew System Kit (Home Brewer)

Carafe Replacement Lid

Disc Filters (2 pack)

Glass Carafe with Lid

Replacement Brewer Container with Handle

Rubber stoppers (2 pack)

Various Parts including Spigots

Commercial Brewer with 2 paper & 2 tree free filters

Commercial Model Filters (50 ct. pack), 24 in. x 24 in.

Paper filters, home cold brew model, 20ct.



Hot (paper) cups

4 oz. Paper

12 oz. Paper

16 oz. Paper

20 oz. Paper

Lids for HOT cups, 12-24 oz.



Cold (plastic) cups

12 oz. Cold

16 oz. Cold

20 oz. Cold

24 oz. Cold

Lids for COLD cups, 12-24 oz.

Hot Cup Sleeves – 1200 ct. per box

Miscellaneous Café and Espresso Supplies

4 oz shot glass

3 oz bell creamer

3 oz double spout shot pitcher

5" Easy Steam thermometer

57 mm aluminum tamper

58 mm aluminum tamper

Backflush disc: rubber or metal

Tamping mat

Biocaf equipment cleaner powder

Biocaf espresso machine tablets

Biocaf frother milk wash cleaning solution

Biocaf grinder cleaning pellets

Urnex clearly coffee cleaner

Tea Sacs #1

Tea Sacs #3

Teaze infuser

Beverage to with lids – (96 oz)

Group cleaning brush

Knock box

Steam wand cleaning brush

Steam wand clip

Steam wand sleeve

Mexican melipone vanilla

5 oz & 1 Gallon

Rattleware brand:

Steaming pitchers – sizes below

(12 oz, 20 oz, 25 oz, 32 oz)

